

Wallong® Decking Limited Warranty  
10-YEAR LIMITED RESIDENTIAL WARRANTY  
5-YEAR LIMITED COMMERCIAL WARRANTY



Wallong® Decking  
Limited Warranty

This Limited Warranty is ONLY applied to Conventional (1<sup>st</sup> Generation).

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**5-YEAR LIMITED COMMERCIAL WARRANTY**

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This Limited Warranty is only transferred by the first purchaser of the product from Wallong® one (1) time during the first five(5) years from the original purchase date and the last purchaser of the products prior their installation

This warranty is for the Purchaser of residential application or commercial application, who purchase products from Wallong®. Wallong® warrants that products will not split, rot, or suffer structural damage from insect or fungal decay when the products is installed and maintained in accordance with Wallong®'s the literature of installation and maintenance.

In this Limited Warranty certain capitalized words have specific meanings:

**"Wallong"** means Wallong Technology Co., Ltd

**"Products"** means the Wallong® Decking supplied by Wallong Technology Co., Ltd

**"Owner"** means the owner of the real estate at the time the Products are installed on that real estate.

**"Purchaser"** means the first purchaser of the Products from Wallong ®

**"Residential Application"** means an installation of the product on an individual residence

**"Commercial Application"** means any installation of the product expect on an individual residence

**"Term"** means period of ten (10) years (Residential) & 5 (5) years (Commercial) from date of the original purchase, residential or commercial.

**Installation:** If a breach of the Warranty occurs, the only obligation of Wallong is to supply replacement products; emend the affected products, or pay the cost of the replacement or emendation of the affected products, Wallong shall have no further liability of obligation as stated herein. There's no circumstances that will Wallong be liable for any incidental, special, indirect, or consequential damages resulting from any defect in the Products supplied, including but not limited to damage to property. Some countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

**Obtaining Warranty Coverage:** If Purchaser discovers a defect Products during the Term, Purchaser must inform Wallong in writing, at the following address or email within thirty (30) days from the discovery of the alleged defect but no later than the end of the Term, Once discovering any possible defect in the Products, the Owner must immediately make temporary repairs at the Owner's expense to protect all property from affecting. This warranty gives you specific legal rights and you may also have other rights which vary from country to country.

Wallong Technology Co., Ltd  
Qiangou Industrial Park, Longdu, Ancheng Road,  
Chenghai District, Shantou,  
Guangdong, PRC, 515825  
Attn: Wallong  
Email: [inquiry@wallongwpc.com](mailto:inquiry@wallongwpc.com)

Purchaser must supply the notification proof of purchase and a statement explaining the defect and the installation date. Wallong may request additional information. After reviewing all information, Wallong will make a determination regarding the validity of such claim. If Wallong determines that Purchaser's claim is valid, Wallong will either replace the defective Products or refund the portion of the purchase price paid by Purchaser for such defective Products (not including the cost of its initial installation).

If a Residential Purchaser arise a valid warranty claim under during years one (1) through ten (10) after the first purchase, then the Residential Purchaser's refund will be prorated as indicated. If it's compensated through replacement materials, list below, Wallong will prorated boards to meeting the requirements of the claim; Simultaneously, Wallong will refund the percentage of

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purchase price of board if you list it below.

**Exclusions from Warranty Coverage:** Without limiting any other terms of this warranty, this warranty does not cover and Wallong will not be liable for any no implied warranty as below:

- (1) Improper or ignores Wallong's installation guidelines, including but not limited to improper gapping.
- (2) Have Products overburden, or use the product in applications not recommended by Wallong and local building codes.
- (3) Poor design or detailing, settlement or structural movement to which the product is installed.
- (4) Any act of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions or unusual climatic conditions, normal wear and tear, growth of mould.
- (5) Variations or changes in color of Products.
- (6) Improper handling, storage, abuse or neglect of Products by Purchaser, the transfer or third parties.

**Limitations: DISCLAIMER OF WARRANTIES:** EXCEPT FOR ABOVE WARRANTY, WALLONG MAKES NO OTHER WARRANTIES, GUARANTEES OR INDEMNITIES, WHETHER EXPRESS OR IMPLIED, ARISING BY LAW, COURSE OF DEALING, USAGE OF TRADE, CUSTOM OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH OTHER WARRANTIES, GUARANTEES AND INDEMNITIES ARE HEREBY DISCLAIMED, OVERRIDDEN AND EXCLUDED FROM THIS TRANSACTION FOR THE WARRANTY TERM AND BEYOND THE WARRANTY TERM. LIMITATION OF REMEDIES AND EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES. WALLONG'S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL WALLONG BE LIABLE OR OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, LIMITATION OF REMEDIES AND EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES. WALLONG'S LIABILITIES ARE LIMITED SOLELY AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL WALLONG BE LIABLE OR OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE, OR ANY OTHER DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST SALES, LOSS OF GOODWILL, USE OF MONEY, USE OF GOODS, STOPPAGE OF WORK, OR IMPAIRMENT OF ASSETS), WHETHER FORESEEABLE OR UNFORESEEABLE. ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF FRAUD, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION. WALLONG'S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

**Miscellaneous:** This writing is understood and intended to be the final expression of the parties' agreement and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this agreement. This warranty may not be altered or amended except in a written instrument signed by Wallong and Purchaser or permitted transferee. No agent, employee or any other party is authorized to make any warranty in addition to that made in this agreement and Wallong shall not be bound by any such statements other than those contained in this warranty.

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To obtain a copy of the most current version of this Limited Warranty, visit us online at [www.wallong-wpc.com](http://www.wallong-wpc.com).